The Leadership INSTITUTE

DAY 1 AI · DAY 2 AI & CYBER · CANBERRA PUBLIC SECTOR EDITION



ROADSHOW 2027

Leading AI Innovation & Cybersecurity Roadshow

The briefing your board assumes you've already had.

20–21 APRIL	22–23 APRIL	27–28 APRIL	3–4 MAY	5–6 MAY
Melbourne	Brisbane	Perth	Canberra	Sydney

For non-technical leaders. Book one day or both.

(02) 8294 2044

The pilots are done. The accountability isn't.

AI has moved from experiment to expectation. Your executive team wants returns. Your regulator wants disclosure. Your people want to know what it means for their jobs.

The threats have changed too. Attacks are faster, more convincing and increasingly built with AI. When one lands, it's leaders, not the IT team, who answer for it.

This roadshow is two days of plain-English briefings for the people who make those calls.

14%

of Australian CEOs report revenue gains from AI, against 30% globally.

Source: PwC Global CEO Survey

28%

of workers say their leadership is aligned on AI strategy.

Source: Microsoft Work Trend Index

1,524

cyber incidents reported to the ASD in 2025–26, up 20% on the year before.

Source: ASD Cyber Threat Report 2025–26

$4.22M

is the average cost of a data breach in Australia.

Source: IBM Cost of a Data Breach Report

THE NEW RULE

From 10 December 2026, organisations covered by the Privacy Act must tell people when decisions about them are made using automated systems. Most leaders haven't been briefed on what that means for them.

Two days. Two briefings. Book one or both.

Not a CISO? Not a data scientist? Good. This was built for you.

DAY 1 · AI

For leaders who need AI to pay its way

What's changed, what the rules now say, and how leaders who've scaled AI got past the pilot stage.

DAY 2 · AI & CYBER

For leaders who'll answer for a breach

How AI is changing the attacks, who is liable, and a live AI attack simulation. Bring your GC, CFO or CISO.

WHO SHOULD ATTEND

- Executives and general managers
- SES officers and agency leaders
- CFOs, COOs and general counsel
- Heads of risk, audit and compliance
- Chief AI Officers and AI Accountable Officials
- HR, people and transformation leaders

YOU'LL LEAVE WITH

- A 90-day AI plan, built in the online workshop
- A clear view of your new legal obligations
- Questions to put to your vendors and your IT team
- A breach decision checklist you've tested under pressure
- Peers in your city facing the same calls

Five cities. One fortnight. The same briefing, with your city's leaders.

CITY	DATES	VENUE	EDITION
Melbourne	Tue 20 – Wed 21 Apr	**Le Méridien Melbourne** 20 Bourke Street, Melbourne	National
Brisbane	Thu 22 – Fri 23 Apr	**Brisbane Marriott Hotel** 515 Queen Street, Brisbane	National
Perth	Tue 27 – Wed 28 Apr	**The Westin Perth** 480 Hay Street, Perth	National
Canberra	Mon 3 – Tue 4 May	**Canberra Rex Hotel** 150 Northbourne Avenue, Braddon	Public sector
Sydney	Wed 5 – Thu 6 May	**Rydges Sydney Central** 28 Albion Street, Surry Hills	National
Online	Thu 13 – Fri 14 May	90-day AI plan workshop (two mornings)	All cities

5 + 1
cities, plus 1 online workshop, each bookable on its own

12
sessions across two days

9:00
start. Day 1 closes 4:20 pm with networking drinks; Day 2 closes 4:30 pm

All times are local: AEST in Melbourne, Brisbane, Canberra and Sydney; AWST in Perth.







Local leaders who've actually done it.

No vendor pitches. Every speaker has deployed AI or led through a cyber incident in an organisation like yours. Each city has its own line-up, and more names are confirmed every week.

Melbourne TUE 20 – WED 21 APRIL 2027



Ben Jiang
Director – Data, AI, Systems Assurance and Digital Audit
Victorian Auditor-General's Office
Day 1 · Leading AI in government



Sarah Carney
Head of Artificial Intelligence
AustralianSuper
Day 1 · Panel: From pilots to payoff



Alistair Grevis-James
Head of Artificial Intelligence
carsales
Day 1 · Panel: From pilots to payoff



Ketan Chowhan
Head of Growth & Innovation – Business Applications
NTT DATA
Day 1 · AI agents at work



Joo Soo Lim
Head of Information Security
Ericsson
Day 2 · Panel: Leading through a cyber crisis



Joanna Dalton
Head of Cyber Defence
REA Group
Day 2 · Panel: Leading through a cyber crisis



Mark Brincat
Acting Chief Digital Officer
The Royal Children's Hospital
Day 2 · Panel: Leading through a cyber crisis



Cameron Whittfield
Partner, Cyber, Data and Emerging Technologies
Herbert Smith Freehills Kramer
Day 2 · Who's liable when AI goes wrong?

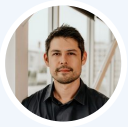


Jay Banerji
Director – Digital Forensics & Incident Response
Thales
Day 2 · Crisis simulation: the AI attack

Brisbane THU 22 – FRI 23 APRIL 2027



Anuj Anand
Chief Information Officer
Ausenco
Day 1 · Panel: From pilots to payoff



Alex Owens
Co-Founder & Chief AI Officer, Chieftns | Senior AI Product Owner, Aurecon
Chieftns | Aurecon
Day 1 · Panel: From pilots to payoff



Emily Adams
Manager, AI Digital Squad
APA Group
Day 1 · Panel: From pilots to payoff



Cameron Whittfield
Partner, Cyber, Data and Emerging Technologies
Herbert Smith Freehills Kramer
Day 2 · Who's liable when AI goes wrong?



Jay Banerji
Director – Digital Forensics & Incident Response
Thales
Day 2 · Crisis simulation: the AI attack

MORE SPEAKERS EVERY WEEK

Speakers are being confirmed for every session in every city. See the latest line-up for your city at theleadershipinstitute.com.au/leading-ai-innovation-and-cyber-security-roadshow

Perth TUE 27 – WED 28 APRIL 2027



Wayne O'Rourke GAICD
GM AI, Data & Analytics, Mineral Resources | Data & AI Advisor to Executives and Boards
Mineral Resources
Day 1 · Keynote: The Essential AI Update 2027 – from pilot to production in industry



Rebecca Ostergaard
Chief Digital Officer
CSIRO
Day 1 · Panel: From pilots to payoff



Tracy Deveugle-Frink
Chief Technology Officer
APM
Day 1 · Panel: From pilots to payoff



Benedict D'Lima
Chief Information Officer
City of Gosnells
Day 1 · Panel: From pilots to payoff



Ariel Bastian
Special Counsel
Jackson McDonald
Day 1 · The new rules: AI obligations



Mia Araminta-Fee
Cybersecurity Resilience & AI Program Manager
South32
Day 2 · Panel: Leading through a cyber crisis



Cameron Whittfield
Partner, Cyber, Data and Emerging Technologies
Herbert Smith Freehills Kramer
Day 2 · Who's liable when AI goes wrong?



Jay Banerji
Director – Digital Forensics & Incident Response
Thales
Day 2 · Crisis simulation: the AI attack

Canberra · Public sector edition MON 3 – TUE 4 MAY 2027



Caleb Muller
Head of AI and Data
Burnet Institute
Day 1 · Panel: From pilots to payoff in government



Mike Moroney
Former Executive Director, Defence AI Centre
Department of Defence
Day 1 · Panel: From pilots to payoff in government



Amanda-Kate Wescombe
Special Counsel, AI, Cyber Security & Emerging Technology
Norton Rose Fulbright
Day 2 · AI and cyber accountability in government



Jay Banerji
Director – Digital Forensics & Incident Response
Thales
Day 2 · Crisis simulation: the AI attack on government

Sydney WED 5 – THU 6 MAY 2027



Anuj Anand
Chief Information Officer
Ausenco
Day 1 · Panel: From pilots to payoff



Sinead Lynch
Partner – Digital, Data & Cyber
Gadens
Day 1 · The new rules: AI obligations



Jay Banerji
Director – Digital Forensics & Incident Response
Thales
Day 2 · Crisis simulation: the AI attack

01

DAY 1 · AI LEADERSHIP BRIEFING

From pilots to payoff

What's changed, what the rules now say, and how leaders who've scaled AI got past the pilot stage. A full day of plain-English briefings for the people who decide.

9:00	Welcome and opening from your chair
9:10	The Essential AI Update 2027
10:00	Leading AI in government
11:20	From pilots to payoff: leaders who've scaled AI
12:20	The new rules: AI obligations every leader must know
2:10	Your people and AI
3:20	AI agents at work: what's really happening

Times are local. Agenda subject to change.

9:10

SESSION 1 · KEYNOTE

The Essential AI Update 2027

Six months is a long time in AI. The plain-English picture of what's changed and what's coming, and how a large organisation should be set up for AI in 2027.

YOU'LL LEARN

- What changed in the last six months, and what was just noise
- What's coming next, so you're ready for the rest of 2027
- Ownership, budget, guardrails and reporting

SPEAKER



PERTH
Wayne O'Rourke GAICD
GM AI, Data & Analytics, Mineral Resources | Data & AI Advisor to Executives and Boards
Mineral Resources
Keynote: The Essential AI Update 2027 – from pilot to production in industry

Other cities to be announced

10:00

SESSION 2 · PUBLIC SECTOR

Leading AI in government

How federal and state agencies are rolling out AI while the technology, the rules and public expectations keep shifting, and what every leader can borrow.

YOU'LL LEARN

- Getting from pilot to rollout while the ground keeps moving
- Turning AI frameworks into everyday decisions
- Keeping public trust and bringing staff along

SPEAKER



MELBOURNE
Ben Jiang
Director – Data, AI, Systems Assurance and Digital Audit
Victorian Auditor-General's Office

Other cities to be announced

10:50 Morning tea and networking





11:20

SESSION 3 · PANEL · 60 MIN

From pilots to payoff: leaders who've scaled AI

Three leaders from different sectors on the pilots they backed, the ones they killed, what it really cost, and the numbers that convinced their CFO and board.

YOU'LL LEARN

- Why most pilots stall, and how they got past it
- Choosing the use cases worth funding
- Measuring returns your CFO will actually accept

SPEAKERS



MELBOURNE
Sarah Carney
Head of Artificial Intelligence
AustralianSuper



MELBOURNE
Alistair Grevis-James
Head of Artificial Intelligence
carsales



BRISBANE · SYDNEY
Anuj Anand
Chief Information Officer
Ausenco



BRISBANE
Alex Owens
Co-Founder & Chief AI Officer, Chieftns | Senior AI Product Owner, Aurecon
Chieftns | Aurecon



BRISBANE
Emily Adams
Manager, AI Digital Squad
APA Group



PERTH
Rebecca Ostergaard
Chief Digital Officer
CSIRO



PERTH
Tracy Deveugle-Frink
Chief Technology Officer
APM



PERTH
Benedict D'Lima
Chief Information Officer
City of Gosnells

12:20

SESSION 4 · BRIEFING

The new rules: AI obligations every leader must know

From 10 December 2026, organisations covered by the Privacy Act must tell people when automated systems make decisions about them. Add procurement, liability and governance expectations, and AI is now a compliance issue as much as a technology one. This is the plain-English version.

YOU'LL LEARN

- What the automated-decision transparency rules require of you
- Who signs off on AI, and who is accountable when it goes wrong
- The questions to put to every AI vendor before you buy

SPEAKERS



PERTH
Ariel Bastian
Special Counsel
Jackson McDonald



SYDNEY
Sinead Lynch
Partner – Digital, Data & Cyber
Gadens

Other cities to be announced

1:10 Lunch and networking

2:10

SESSION 5 · CASE STUDY

Your people and AI

Your staff are already using AI, and many are worried about their jobs. How one large organisation redesigned roles, built skills across its workforce and consulted staff and unions.

YOU'LL LEARN

- Redesigning roles, not just adding tools
- Building AI skills across the whole workforce
- Consulting staff and unions before major change

Speaker to be announced

3:00 Afternoon tea

3:20

SESSION 6 · CLOSING KEYNOTE

AI agents at work: what's really happening

AI agents that can plan and act on their own are arriving in everyday software. A senior leader who has put agents to work in a large Australian organisation shares what they're doing today, what went wrong and the guardrails now in place. You leave knowing what to check before your organisation switches one on.

YOU'LL LEARN

- What agents are doing inside a large organisation right now
- What went wrong, and the guardrails and approvals now in place
- The questions to answer before you switch one on

SPEAKER



MELBOURNE
Ketan Chowhan
Head of Growth & Innovation – Business Applications
NTT DATA

Other cities to be announced

4:10 Chair's close, then networking drinks from 4:20

02

DAY 2 · AI AND CYBER SECURITY FOR LEADERS

Leading through AI-enabled threats

How AI is changing the attacks, the risks and the accountability, explained for the people who make the decisions. Bring your GC, CFO or CISO.

9:00	Welcome and opening from your chair
9:10	The AI threat briefing 2027
10:00	Protecting the public's data in the age of AI
11:20	When it happens to you: leading through a cyber crisis
12:20	Who's liable when AI goes wrong?
2:00	Securing AI: the new risks inside your organisation
3:10	Crisis simulation: the AI attack

Times are local. Agenda subject to change.

9:10

SESSION 1 · KEYNOTE

The AI threat briefing 2027

Cloned executive voices, AI-written phishing, AI-built malware and attacks on your own AI tools: what AI has changed for attackers in 12 months, and the handful of controls that stop most attacks.

YOU'LL LEARN

- What AI has changed for attackers in the last 12 months
- Attacks on your own AI: poisoned prompts and hijacked agents
- Prevention, and the questions to ask your security team

Speaker to be announced

10:00

SESSION 2 · PUBLIC SECTOR

Protecting the public's data in the age of AI

Government agencies hold some of the most sensitive data in the country and are among the most targeted organisations. Now they are putting AI to work on that data. A public sector security leader shares what it takes to protect citizens' data as AI rolls out.

YOU'LL LEARN

- Cyber leadership lessons from government
- Rolling out AI on sensitive data without opening new doors to attackers
- Working with national and state cyber agencies in an incident

Speaker to be announced

10:50 Morning tea and networking

11:20

SESSION 3 · PANEL · 60 MIN

When it happens to you: leading through a cyber crisis

Security and technology leaders on the incidents and near misses that never made the news: the first hour, the ransom decision, who they told, and what they've changed since.

YOU'LL LEARN

- What the first 72 hours really look like
- The ransom decision, and who you must tell
- When the attack is AI-powered: deepfake calls and impersonation

SPEAKERS



MELBOURNE
Joo Soo Lim
Head of Information Security
Ericsson



MELBOURNE
Joanna Dalton
Head of Cyber Defence
REA Group



MELBOURNE
Mark Brincat
Acting Chief Digital Officer
The Royal Children's Hospital



PERTH
Mia Araminta-Fee
Cybersecurity Resilience & AI Program Manager
South32

Other cities to be announced

12:20

SESSION 4 · BRIEFING

Who's liable when AI goes wrong?

When an AI tool leaks data, an agent takes an action nobody approved, or a deepfake tricks your finance team, the questions turn to who is accountable. What leaders, directors and officers are personally liable for, and what your AI contracts must say.

YOU'LL LEARN

- Who is liable when AI leaks data or makes a harmful decision
- Privacy penalties, the privacy tort and the 72-hour ransomware clock
- Directors' duties for AI and cyber risk, and your AI supplier contracts

SPEAKER



MELBOURNE · BRISBANE · PERTH
Cameron Whittfield
Partner, Cyber, Data and Emerging Technologies
Herbert Smith Freehills Kramer

Other cities to be announced

1:10 Lunch and networking

2:00

SESSION 5 · CASE STUDY

Securing AI: the new risks inside your organisation

Shadow AI, AI agents with access to your systems, and AI suppliers holding your data. Where the new risks sit, and the controls that work without banning AI.

YOU'LL LEARN

- Shadow AI: what staff paste into public tools
- AI agents: what they can be tricked into doing
- Your AI suppliers, and using AI to defend

Speaker to be announced

2:50 Afternoon tea

3:10

SESSION 6 · LIVE SIMULATION · 70 MIN

Crisis simulation: the AI attack

Your table becomes the crisis team as an AI-powered attack escalates in four rounds: a deepfake CEO, a rogue AI agent, a breached AI supplier and AI-written ransomware. Incident responders debrief every round.

YOU'LL LEARN

- The deepfake CEO, and the checks that stop it
- A rogue AI agent: who can switch it off, and how fast
- The ransom decision, who you notify, and a tested checklist

SPEAKER



MELBOURNE · BRISBANE · PERTH · SYDNEY

Jay Banerji

Director – Digital Forensics & Incident Response

Thales

4:20 Chair's close. Conference ends 4:30.





A DEDICATED TWO-DAY PROGRAM FOR GOVERNMENT LEADERS

Your organisation is already accountable for AI. And for the next breach.

In Canberra, all twelve sessions are rebuilt for federal, state and local government. Day 1 covers how agencies and councils are turning AI policy into practice: Chief AI Officers, the rules at every level of government, the public sector workforce and AI agents. Day 2 covers how AI is changing the threats facing government, who is accountable for AI and cyber security at each level, and an AI attack simulation that ends with a ministerial brief.

32%

of the cyber incidents the ASD responded to in 2025–26 involved federal government entities.

Source: ASD Cyber Threat Report 2025–26

10 Dec

From 10 December 2026, Privacy Act transparency rules for automated decisions apply to federal agencies.

Source: Privacy and Other Legislation Amendment Act 2024

16%

of the cyber incidents the ASD responded to in 2025–26 involved state and local government.

Source: ASD Cyber Threat Report 2025–26

WHO SHOULD ATTEND IN CANBERRA

- Senior executives in federal and state agencies
- Council CEOs, directors and managers
- Chief AI Officers and AI Accountable Officials
- CIOs, CISOs and Chief Data Officers
- General counsel, privacy, risk and audit leaders
- Program and service delivery leaders

GOOD TO KNOW

Same prices and booking options as every other city. Book Day 1, Day 2, both days or All-Access. Venue: Canberra Rex Hotel, 150 Northbourne Avenue, Braddon. Speakers are drawn from federal, state and local government.

From policy to practice

9:10

SESSION 1 · KEYNOTE

The Essential AI Update 2027: what it means for government

Six months is a long time in AI. What's changed for federal, state and local government, and how agencies and councils should be set up for AI in 2027.

Speaker to be announced

10:00

SESSION 2 · CHIEF AI OFFICERS

Chief AI Officers: one year in

A year in, AI leaders from federal, state and local government on setting direction, managing risk and getting traction with executives, ministers and councils.

Speakers to be announced

10:50 Morning tea

11:20

SESSION 3 · PANEL · 60 MIN

From pilots to payoff in government

Leaders from all three levels of government on turning AI trials into everyday services: procurement and security sign-off, consulting staff, and proving the value.

SPEAKERS



Caleb Muller
Head of AI and Data
Burnet Institute



Mike Moroney
Former Executive Director, Defence AI Centre
Department of Defence

12:20

SESSION 4 · BRIEFING

The rules for government: policy, transparency and assessment

What's mandatory where: federal AI policy and transparency statements, the Privacy Act automated-decision rules from 10 December 2026, and state, territory and council frameworks.

Speaker to be announced

1:10 Lunch

2:10

SESSION 5 · CASE STUDY

The public sector workforce and AI

How one agency built AI skills across its whole workforce, redesigned roles and consulted staff and unions, without losing the expertise public services depend on.

Speaker to be announced

3:00 Afternoon tea

3:20 SESSION 6 · CLOSING KEYNOTE

AI agents in government: from trial to everyday service

Where AI agents are already working in government, what they can safely do, and the guardrails and human oversight to put in place before your agency or council switches one on.

Speaker to be announced

4:10 Chair's close, then networking drinks from 4:20





When something goes wrong in government

9:10

SESSION 1 · KEYNOTE

The AI threat briefing 2027: government edition

What AI has changed about attacks on government, from deepfake officials to AI-written phishing, why councils and smaller agencies are in the firing line, and the controls that stop most attacks.

Speaker to be announced

10:00

SESSION 2 · CASE STUDY

Protecting citizens' data

Health, tax, identity and property records: protecting the data citizens have no choice about handing over, including as agencies roll out AI on it.

Speaker to be announced

10:50 Morning tea

11:20

SESSION 3 · PANEL · 60 MIN

When it happens to you: leading government through a cyber crisis

Federal, state and local leaders who've led through a serious cyber incident: the first hour, who they briefed, AI-powered impersonation, and what they'd change.

Panellists to be announced

12:20

SESSION 4 · BRIEFING

AI and cyber accountability in government

Who is accountable when AI or a cyber incident goes wrong at federal, state and local level, what auditors now ask about AI, and Essential Eight reporting.

SPEAKER



Amanda-Kate Wescombe
Special Counsel, AI, Cyber Security & Emerging Technology
Norton Rose Fulbright

1:10 Lunch

2:00

SESSION 5 · CASE STUDY

Securing AI in government

Shadow AI, AI agents with access to agency systems, and contractors holding government data: where the risk sits, the controls that work without a blanket ban, and AI for defence.

Speaker to be announced

2:50 Afternoon tea

3:10

SESSION 6 · LIVE SIMULATION · 70 MIN

Crisis simulation: the AI attack on government

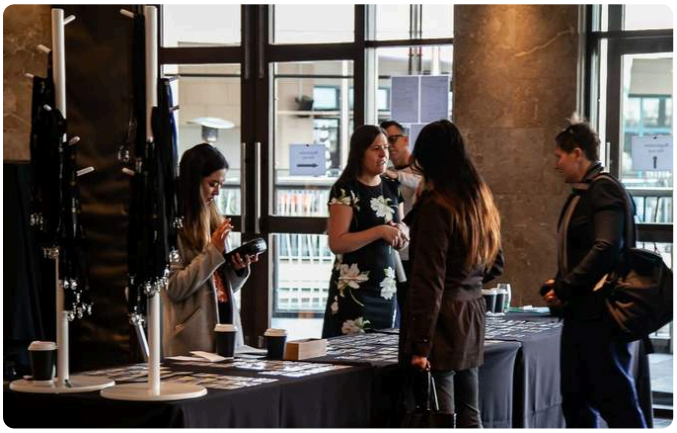
A deepfake secretary, a rogue AI agent in a public service, a breached AI contractor and AI-written ransomware. Make the calls round by round, write a ministerial brief and face scrutiny.

SPEAKER



Jay Banerji
Director – Digital Forensics & Incident Response
Thales

4:20 Chair's close. Conference ends 4:30.





POST-CONFERENCE WORKSHOP · ONLINE

THU 13 & FRI 14 MAY · MORNINGS

From pilots to production: your 90-day AI plan

A hands-on online workshop for leaders in business and government. Choose the business or government template pack on the day; breakout groups work with peers from their own sector.

MORNING 1 · THURSDAY 13 MAY

1. **Triage your pilots.** What to scale, what to fix and what to stop, including the shadow AI already in use.
2. **The case for approval.** Return on investment or public value, and the measures your executive, board or minister will accept.
3. **Guardrails, AI security and agents.** The controls to have in place before you scale, and whether you're ready for AI agents.

MORNING 2 · FRIDAY 14 MAY

4. **People and ownership.** Who owns AI, the skills you need, and bringing staff and unions with you.
5. **Your 90-day plan.** Sequence it, find the quick wins and test it with peers from your sector, ready to table.

YOU LEAVE WITH

- A 90-day AI plan ready to table
- A pilot triage of what to scale, fix or stop
- A one-page case for approval

Business or government template pack. You fill in your own figures back at the office, so nothing confidential is shared.

PHOTO

YOUR FACILITATOR

[Facilitator name]

WORKSHOP ONLY	ADD TO YOUR BOOKING	ALL-ACCESS
from $899	$699	included
+ GST, First In	+ GST, any conference delegate	Both days plus the workshop

LEADING A LARGE ORGANISATION?

Bring it in-house. We'll run an AI strategy session with your executive team, built on your own priorities and data. Call (02) 8294 2044.








A well-run room, full of people facing the same decisions.

Practitioners, not salespeople

Every speaker has done the work. No vendor pitches from the stage.

Ask the question you can't ask at work

Live, anonymous Q&A in every session, so the hard questions get asked.

Peers from your city

Round tables and networking drinks after Day 1. The people beside you are working on the same problems.

You leave with a plan

Every day ends with something you can take back to your team on Monday.

Photos from The Leadership Institute summits, 2026

Book one day, both days, or everything.

Prices are per person in Australian dollars and exclude GST. The same prices apply in every city, including Canberra. One registration covers every city.

TICKET	First In to 31 Dec 2026	Early Bird to 25 Mar 2027	Standard from 26 Mar 2027
One day Day 1 AI or Day 2 Cyber	$1,299	$1,499	$1,699
Both days Save $499 to $699	$2,099	$2,399	$2,699
All-Access Both days + online workshop. Save $798 to $1,198	$2,699	$2,999	$3,299
Online workshop only Two online mornings, 13 and 14 May	$899	$999	$1,099
SME rate, per day Organisations with 20 staff or fewer. Max 2 per organisation.	$599	$699	$799
Add the workshop later For any conference delegate		$699 + GST	

TEAMS OF 3 TO 5

15% off every ticket. To book a team, call (02) 8294 2044 or email info@theleadershipinstitute.com.au

IN-HOUSE FOR YOUR EXECUTIVES

Groups over 10, or want a strategy built with your own team and data? We'll run it in-house.

2026 ALUMNI

Attended the 2026 AI Innovation Summit? Ask us for 10% off.

Discounts can't be combined, and the SME rate can't be combined with any other discount. Team pricing doesn't apply on top of the Both days or All-Access saving; you get whichever is bigger. SME rate: organisations with 20 staff or fewer, maximum 2 people per organisation, not available to suppliers of AI, cyber, legal or consulting services. We may ask for proof of staff numbers.

BOOK NOW

Or call (02) 8294 2044 · info@theleadershipinstitute.com.au







TERMS IN BRIEF

Can't make it?

Send a colleague in your place at no cost, any time before the event. Want a different city or day? Transfer free up to 14 days before. Just email us.

Good to know

Prices are per person in AUD and exclude GST. Discounts can't be combined. We may ask for proof of staff numbers for the SME rate. We photograph and film at our events, so tell our team at registration if you'd rather not be in the shot.

Cancelling

More than 14 days before: a credit note for 100% of your fee, valid for 12 months. Within 14 days: a credit note for 50%. On the day or no-show: no credit, but your colleague is always welcome in your seat. No cash refunds, except where we cancel or the law requires one.

Program changes

Speakers and sessions may change, and we'll tell you before the event. If we cancel, you get a full refund or a transfer, your choice.

Full terms and conditions: **theleadershipinstitute.com.au/our-policies**

BOOK NOW

TALK TO US

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